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|  | Organization and Cultural Impacts The organization of the enterprise must change in order to align better with the conceptual domains and organize into a platform-based architecture. Teams must be organized to support a platform that serves the enterprise in contrast to the current structure, which has teams organized to support a specific business channel, for example wireless, wireline, or a specific organization. The current structure has resulted in siloed development of services and APIs and poor reusability and return on investment. Organization of teams Teams must be organized around platforms and the APIs the platforms required to expose their capabilities. Refer to the Domain Owner Definition document for information on domain owners and their responsibilities. <https://sites.google.com/a/telus.com/api-program/user-guide/enterprise-owners> DevOps DevOps is a must in order to enable agility and continuous delivery. The autonomy of APIs within a microservice architecture requires the tooling and processes of DevOps. Each API product team must have full control of their environment in order to support the API through its entire lifecycle. Product-centric vs. System-centric |